

Friends & Family Survey

Ravensworth Surgery, South Shields & The Medical Centre, Jarrow

Survey for Month: February 2019

Total responses received: 2

Extremely likely to recommend surgery	2
Likely to recommend surgery	
Neither likely nor unlikely to recommend surgery	
Unlikely to recommend surgery	
Extremely unlikely to recommend surgery	
Don't know if would or would not recommend	

Positive comments received this month, included:

Very fast at what they do best. Great work.

Very efficient & helpful, friendly staff. GP's take time to listen.

Negative comments received this month included:

Nil

Practice response to feedback:

Thank you to the two patients' who took time out to let us know how they feel about the services we offer and how we deliver them. This is very gratefully received by the GP's and staff and provides positive reinforcement to their on going input.